

Returns Slip

General:

When returning goods please fill in **ALL** details below and return this slip with till receipt, card receipt and goods.

Failure to complete **ALL** details and attach **ALL** information will greatly delay your return

ITEM/S RETURNED _____

DATE _____

REASON FOR RETURN _____

I WOULD LIKE

Refund

Exchange for _____

NAME _____

ADDRESS _____

POST CODE _____

DAYTIME PHONE _____

DEEP BLUE STAFF SPOKEN TO _____

Credit Card Number _____

Credit Card Valid From _____

Expiry Date _____

Issue Number _____

Security Number _____

CHECK LIST

SPOKEN TO DEEP BLUE

ATTACHED TILL RECEIPT

ATTACHED CARD RECEIPT

FILLED IN DETAILS

Returns to:

Deep Blue returns dept.

55 Marden Road, Whitley Bay, Tyne & Wear

NE26 2JW

Tel: 0191 2536220 Email: sales@deepbluedive.com



Thank you for choosing Deep Blue for your dive equipment

We hope that these goods are correct but if not please find below our refund policy

Damaged goods: Please contact Deep Blue immediately upon noticing the fault. The goods can then either be replaced F.O.C. or a full refund given. Please note that fault during use, such as flooding, may require goods to be returned to manufacturer for warranty confirmation. Return postage can be refunded upon request to a maximum of £6.50

Unwanted goods: Please contact Deep Blue before returning any items. A full refund (minus the cost of posting the item to you) can be issued for any unused returned goods within 10 days of receipt. A restocking fee of 10% will be charged for goods that were a special order or non stock item.

Exchange goods: Please contact Deep Blue before returning any items. If the item was ordered incorrectly i.e. wrong size or colour then an exchange can be made within 10 days of receipt. Postage will not be free on the return item.

General: For all returns please read and fill in returns slip on reverse

Tel: 0191 2536220 (EXT 5)

Email: sales@deepbluedive.com

Fax: 0191 2895714